

GOVERNMENT OF ANDHRA PRADESH
ABSTRACT

MCH – Revival of Face to Face Programme in MCH for solving the public grievances – Orders – Issued.

MUNICIPAL ADMINISTRATION & URBAN DEVELOPMENT (F2) DEPARTMENT

G.O.Ms.No.209

Dated:30th March, 2007

Read the following :-

1. Govt. Memo.No.5550/F2/2007-1, Dated:30.03.2007.
2. From the Commissioner, Municipal Corporation of Hyderabad
D.O.Lr.No.259/CPRO/MCH/2007, dated 28.03.2007.

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ORDER :-

The Commissioner, Municipal Corporation of Hyderabad has reported that the Government have reviewed the developmental works in and around Hyderabad City and one of the decisions taken is to revive the Face-to-Face Programme for allowing citizens to interact with various Government Departments / Agencies pertaining to the City and get their grievances redressed periodically in a transparent and expeditious manner.

2. Accordingly, Government hereby direct that Face-to-Face Programme be conducted initially on the first Saturday of every month between 06.00 P.M. to 07.00 P.M. in Municipal Corporation Hyderabad, under the Chairmanship of the Hon'ble Minister in-charge of the Hyderabad District. The following Government Departments / Agencies associated with various public services in the city should participate in this interaction :

- i) Municipal Corporation of Hyderabad and the surrounding Municipalities ;
- ii) Hyderabad Metro Water Supply & Sewerage Board ;
- iii) District Collector, Hyderabad / Ranga Reddy Districts ;
- iv) Additional Commissioner of Police (Traffic), Hyderabad / Cyberabad ;
- v) Hyderabad Urban Development Authority ;
- vi) Andhra Pradesh State Road Transport Corporation ;
- vii) Andhra Pradesh Central Power Distribution Company;

3. The above officials shall be present in the Face to Face Programme and attend to the grievances of the public during the programme on the scheduled date and time and maintain separate records and review from time to time for expeditious settlement of grievances.

4. The details of the programme shall be published in advance in the local media (both print and electronic) for citizens to come live through the telephone lines on the local channels.

5. The programme shall be conducted in the Face to Face Hall established in the Municipal Corporation of Hyderabad.

P.T.O.

6. The Commissioner, Municipal Corporation of Hyderabad shall take necessary action in the matter accordingly in coordination with the departments / Agencies concerned.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

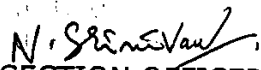
S.P. SINGH
PRINCIPAL SECRETARY TO GOVERNMENT

To
The Commissioner & Director, Municipal Administration, Hyderabad.
The Managing Director, Hyderabad Metro Water
Supply & Sewerage Board, Hyderabad.
The Vice Chairman, Hyderabad Urban Development
Authority, Hyderabad.
The Commissioner, Municipal Corporation of Hyderabad
The District Collector, Hyderabad
The District Collector, Ranga Reddy at Hyderabad.
The Managing Director, Andhra Pradesh State
Road Transport Corporation, Hyderabad.
The Managing Director, Central Power Distribution
Company, Hyderabad.
The Commissioner of Police, Hyderabad.

Copy to :

The T.R. & B Department.
The Energy Department.
The Home Department.
The General Administration (I & PR - Publicity Cell)
Department. (5 copies)
The Spl. Secretary to Chief Minister.
The P.S. to Minister (MA)
The P.S. to Minister (I & PR, Coal & Energy)
P.S. to Principal Secretary (SP) / Secretary (V),
MA & UD Department.
SF/SC

//FORWARDED BY ORDER//


SECTION OFFICER

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